

## A STUDY ON PREGNANT WOMEN'S SATISFACTION WITH PRIMARY HEALTH CARE SERVICES IN BASRA

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### ABSTRACT

The study was designed to assess some aspects of expressed maternal (pregnant women) satisfaction of care provided at 34 primary health care centers within the first and second sectors for Primary Health Care in Basra City. The study covered a sample of 400 pregnant women attending for maternal health care. Each individual in the sample was interviewed using a specific questionnaire form. The results indicated that most of women attending antenatal care are fairly satisfied with care provided, but the level of satisfaction was mostly in the middle scale. A small percentage 4.5% expressed dissatisfaction with the overall quality of care. When women were requested to suggested ways to improve care, they suggest providing the primary health care centers with ultrasonography which was the prime concern by nearly 61.25% followed by 41.25% regard the crowdedness and reception, and 33.75% provision of dentist, increase no. of doctors 6.25%, provision of female staff at the maternal health care unit 3.75%, location of the health centre and location of the maternal care unit within the centre 2.5% and 5% respectively.

**KEYWORDS:** Pregnant Women, Primary Health